

TEXTBOOK TIPS FOR FALL 2020

What an intense semester! With everything going on in our current world, we here at the IAIA Campus Bookstore wanted to do our part in helping you, the students. Here are some tips and steps to take one stress off you: Textbook Returns!

- Q: With all the extra stress, it can be easy to forget all the textbooks I have for my classes. How do I remember my order?
 - Go to iaia.ecampus.com and sign in with your student email as the username. Here, you can check your FALL 2020 book order, which books are required for all your classes, and what you need to return at the end of the semester.

- Q: Wait! We're not on campus anymore! How do I return my textbooks?
 - If you live close enough to IAIA, the Campus Bookstore will be open for book return as usual, as soon as we are able to return to campus. **The deadline for book return at IAIA is Friday, December 11th.**
 - If you can't make it back to Campus, don't worry! Go to iaia.ecampus.com and sign in with your student email as the username. Go to "Manage Returns." From here, you can select which books you are returning, print a UPS packing label along with a packing slip detailing your return, and ship the books and packing slip back to eCampus for free. **The deadline for mail-in returns is Friday, December 18th.** Please note! You MUST select each book you are returning INDIVIDUALLY, even if you're returning your entire order!
 - All deadlines are still final with a penalty fee of 50% of the list price for every unreturned book.

- Q: What if I forget to return my textbooks?
 - **Deadlines are final and late returns will not be accepted.**
 - If you're worried about not remembering to send back textbooks, don't wait! If there are any textbooks you no longer need for your classes, send them back now!
 - Go to iaia.ecampus.com and sign in with your student email as the username. Go to "Manage Returns." From here, you can select which books you are returning, print a UPS packing label along with a packing slip detailing your return, and ship the books and packing slip back to eCampus for free.

- Q: What other resources do I have available?
 - **Remember that you can always email Colin with any questions or concerns for textbooks at colin.fraser@iaia.edu.**
 - You can also reach eCampus customer support at 1-877-ECAMPUS

As always, we are here to support you! Bookstore@iaia.edu